

Cancellation and returns

Under the Distance Selling Regulations 2000 you can cancel your contract at any time up to 7 working days after the day of delivery. To do this, please e-mail us or write to us.

You do not have to give any reason for cancellation. However, a brief explanation will help us to improve the service we offer to customers in the future.

The goods should be returned within 14 days unused together with proof of purchase.

If you cancel, you must return the goods to us at your own expense. You must ensure that the goods are packaged adequately to protect against damage.

If you fail to return the goods, we will collect them, and we will charge you the direct cost of collection. If you fail to take reasonable care of the goods before they are returned to us, and this results in damage or deterioration, we will charge you for the reduction in value.

This cancellation policy does not affect your statutory rights, for example, if goods are faulty or misdescribed.

